

ORAL HEALTH INITIATIVE (OHI) PRIVATE SECTOR CARE (PSC) GENERAL INFORMATION

The information below is a summary of the items of particular interest that will acquaint you with the OHI PSC program and the procedures for both providing Soldiers dental care and receiving payment for the care you provide.

1. The military dental clinic will conduct dental examinations on Soldiers and identify Soldiers who have the opportunity to volunteer to be referred to a civilian dental provider. Referrals will be based on treatment needs.
 - a. Oral Prophylaxis, solo or single quadrant operative, single crowns, and one appointment oral surgery are referable procedures.
 - b. Implants, orthodontics, prosthetic rehabilitation, and “elective procedures” such as bleaching and veneers are procedures that are not permitted referrals.
2. The military dental clinic will:
 - a. Call and schedule the appointment with the civilian dental office
 - b. Produce a voucher that details the treatment that is to be provided. The prescription defines the tooth number, procedure code and material to be utilized.
 - c. Print and fax, to the civilian dental office, the Military Medical Support Office (MMSO) voucher.
 - d. The voucher expires after 45 days. If 45 days have passed since the voucher is generated, payment for the procedure is no longer authorized.
3. After the civilian dentist provides the designated treatment, the civilian dental office will:
 - a. Complete all pertinent information on the voucher
 - 1) Soldier signature
 - 2) Procedures and fees
 - 3) Provider signature/stampand Fax the completed voucher to Corporate Dental Application (CDA) Help Desk. (CDA updates the soldier’s electronic dental record and scans voucher so as to electronically submit the voucher to MMSO.)
 - b. FAX a copy of the treatment record to the DENTAC clinic.
 - c. Be paid by MMSO via a U.S. Treasury check, usually within 30 days.
 - d. An EFT process is now available. See additional information paper.
4. General information about the program:
 - a. Reimbursements will be at 100% of the civilian dental office’s usual customary and reasonable fee. There are no co-payment requirements of the Soldier
 - b. MMSO will not pay for any procedures that are not specifically identified on the referral voucher from the Dental Activity. Soldiers will be advised not to accept dental care beyond which was referred.
 - c. Treatment should not vary from the specific requests on the voucher. The dentist will not be paid for treatment that has not been specifically identified and authorized by the Ft. Campbell Dental Activity. However minor changes can be

made without authorization, i.e., increase the restoration by up to 2 surfaces over that which is prescribed. Requested changes beyond that must be made telephonically, so that a new/amended voucher can be generated and faxed to you to authorize the change in treatment plan.

- d. Legibly document treatment rendered on your clinic treatment record. Fax the tx record back to the referring dental clinic.